NCTracks is the new claims payment system for multiple DHHS divisions. NCTracks uses a portal-based environment that requires a compatible Internet browser.

Browsers Supported by NCTracks:

- Internet Explorer 8 and 9 (on Windows 7 and Vista)
- Firefox versions 10 -19

For the best portal experience, a high speed Internet connection and a computer with a minimum of a Pentium 4+ processor or AMD equivalent are recommended

Response time will depend on browser, computer, and Internet connection

NCTracks will be updated periodically to support new browser versions

NCTracks may run on Safari and Chrome, but they are not supported browsers

Questions regarding NCTracks should be sent to ommiss.providerrelations@dhhs.nc.gov.