ICD Version Radio Button on Portal Claims

Location of ICD version indicator for provider portal claim submission

The ICD version indicator is a radio button located in essentially the same position for every type of claim keyed into the NCTracks Provider Portal, either on the Services tab or the Diagnosis/Procedure tab. The example shown below is for a Professional Claim.

If you are keying your claims into the NCTracks Provider Portal, remember that you have to click the radio button to select either ICD-9 or ICD-10. If you are submitting a claim with dates of service before October 1, click ICD-9. If you are submitting a claim for services rendered on or after October 1, click ICD-10. Claims keyed into the portal that do not have the right ICD version selected will be denied.

Note: The ICD version radio button on provider portal claims defaults to ICD-10.